



Media Release

Sep. 3, 2020

HMRL MD Mr.NVS Reddy conducted a review meeting with L&TMRHL MD Mr. KVB Reddy and senior officials of HMRL and L&TMRHL today (Thursday) on the preparedness and safety measures to be taken for resumption of Hyderabad Metro rail services.

Metro operations will be resumed phase-wise in a graded manner from the 7th of this month (Monday). The phases that are spread over the next few days will be announced shortly. The stations in containment zones (about 5 stations) will be closed for passenger traffic. Broad Guidelines and Standard Operating Procedure (SOP) for resumption of Hyderabad metro rail services are as follows:

1. Frequency of trains will be around 5 min; it will be improved or decreased based on passenger traffic and to avoid crowding.
2. In order to ensure social distancing, suitable markings at stations and inside trains are being done for passengers to stand. Alternate seat will be marked x inside the train and kept vacant.
3. Social distancing would be monitored through CCTV by OCC, Station controller and Train Operators.
4. Wearing of face mask is mandatory for all passengers and staff. Metro Rail will make arrangements for supply of masks on payment basis to the persons arriving without mask. Suitable penalty as per regulation shall be imposed for any violation.
5. Only asymptomatic persons will be allowed to travel after thermal screening at entry into the stations. Symptomatic persons would be advised to go to nearby COVID Care Centre/Hospital for testing/medical attention. Use of Aarogys-Setu App would be encouraged.
6. Pedal type sanitizers will be kept at entry into the stations for use by passengers.
7. Proper PPE kits and sanitizers will be provided to employees/ security personnel, who are likely to be in proximate contact with commuters and for longer duration.
8. Considering the potential of Corona to spread quickly, security personnel/ private guards have been instructed to ensure adequate safety while frisking commuters without diluting security drills.



9. Smart Card and Mobile QR ticket with cashless/online transactions will be encouraged.
10. Passengers will be advised to travel with minimum luggage and avoid carrying metallic items for easy and quick scanning. They will be encouraged to carry small bottle of sanitizer with them.
11. Parking spaces would be opened for the metro customers as per guidelines.
12. Mock drills keeping view various scenarios post Covid-19 are being conducted before commencement of the metro operation.
13. Metro Rail will keep close liaison with State police, medical authorities and local administration for regulating crowd outside station and to deal with contingencies.

L&TMRHL Chief Operating Officer Mr. Anil Kumar Saini, senior officers of HMRL Mr.DVS Raju, Mr.S.K.Das, Mr.Ananda Mohan, Mr.Vishnu Vardhan Reddy, Mr.B.N.Rajeswar and others attended the review meeting.

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Hyderabad Metro Rail Project.

Broad Guidelines and Standard Operating Procedure (SOP) for resumption of Hyderabad metro rail services

1. Metro operations will be resumed in graded manner:

Phase-I

- From 7th Sept 2020 onwards.
- Corridor 1 (Miyapur to LB Nagar) would be made operational.
- Revenue services would be from 0700 hrs to 1200 hrs in morning and 1600 hrs to 2100 hrs in evening.

Phase-II

- From 8th Sept 2020 onwards.
- Corridor 3 (Nagole to Raidurg) would also be made operational.
- Revenue services would be from 0700 hrs to 1200 hrs in morning and 1600 hrs to 2100 hrs in evening.

Phase-III

- From 9th Sept 2020 onwards.
- All the three Corridors (C1, C2 & C3) would be made operational.
- Revenue services would be from 0700 hrs to 2100 hrs in evening.

2. Frequency of trains will be around 5 min; it will be improved or decreased based on passenger traffic and to avoid crowding.

3. Stations in containment zones will be closed: Gandhi Hospital, Bharat Nagar, Moosapet, Musheerabad & Yusufguda.

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Review meeting by HMRL MD Mr.NVS Reddy with L&TMRHL MD Mr. KVB Reddy and senior officials for the resumption of Hyderabad Metro Rail services after first lockdown period.